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PRs provides comprehensive support for its products.

Hotline

Contact our hotline support by phone, fax or e-mail if you are experiencing any problems.

Phone: +49 (0)611 1731 112

Fax: +49 (0)611 1731 31

E-Mail: support@prs.de ^[1]

Our courteous professional support staff will provide you with immediate assistance. We even guarantee an on-time response within the agreed timeframe. Although our team can typically give you a solution when you call, some tasks require us to reproduce the problem in-house for more precise analysis. Since we are well equipped with the hardware supported by our products, we are also able to offer platform-specific solutions.

Maintenance

You receive all release updates and latest versions automatically, so that you always work with the latest version of our products.

Source URL: <https://prs.de/support-hotline-maintenance>

Links

[1] <mailto:support@prs.de>